




VACATION

OR

STAYCATION?

# UPDATES ON COUNTRIES & TRAVEL RESTRICTIONS IN EUROPE



A narrow, sunlit street in a colorful Italian town. The buildings are painted in warm tones of orange, yellow, and blue. A white scooter is parked on the right side of the street. A large potted plant is on the left. The street leads to a view of the sea in the distance.

# L'Italia è un paese meraviglioso

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Dietro ogni angolo si nasconde un tesoro

A bright, sunny day at a vacation rental property. The main building is white with blue accents on the doors, windows, and balcony railings. A large, curved swimming pool with clear blue water is in the foreground. Several people are sitting on a patio area near the pool. There are palm trees and other tropical plants around the building. A large, semi-transparent circular graphic is overlaid in the center of the image, containing the text.

# HOTELS VS VACATION RENTALS

# HOTELS

## 1. Getting to your Hotel

- Many hotels are increasing the number of airport transfers to have less passengers in each vehicle

- Many hotels are suspending the car valet service

- Be prepared to carry your own bags

## 2. Stepping into the lobby

- How about a branded face mask instead of a welcome drink?

- Social distancing signage

- Wellness screening and temperature check at the hotel's front door

## 3. Checking into your room

- Check in and out (and pay your bill) via your mobile phone

- The front desk staff will be standing behind a plexiglass window, wearing mask & gloves.

# HOTELS

A photograph of a hotel hallway with a chandelier and stone walls. The hallway is well-lit, with a large chandelier hanging from the ceiling. The walls are made of stone, and there are doorways on either side. The floor is polished and reflects the light from the chandelier.

## 4. Walking through the hotel

- Staff may no longer escort you to — or show you around — your room
- More visual cleaning staff and sanitizing stations

## 5. Inside your hotel room

- Items that are difficult to disinfect are missing (e.g. decorative pillows, notepads and pens)
- Minibars will disappear
- Personal safety kits with masks, disinfectant and wipes

## 6. Housekeeping matters

- Used towels to be placed outside the door for pickup
- Room cleanings will be more intense but done less often, at least for guests staying multiple nights



### 7. Restaurant & room service

- Buffets will no longer exist
- Many restaurants to limit number of customers
- Delivery robots for room service
- Digital menus

### 8. Communal spaces & entertainment

- Pools with half the normal number of people allowed
- Reservations needed for using the tennis court, pool, spa etc.

### 9. Behind the scenes

- Employee safety and cleaning training
- Staff temperatures will be taken prior to every shift
- No uniform travelling to/from work

# VACATION RENTALS



**MAKE SURE PROPERTIES ARE CLEANED ACCORDING TO PUBLIC HEALTH GUIDELINES**

- 24- to 72-hour vacancy period between guests required on Airbnb
- Clear guidelines for disinfecting surfaces, avoid back-to-back stays, and stocking antibacterial sanitizers for guests on **HomeAway**.

**BRING YOUR OWN CLEANING PRODUCTS**

**USE NEW SEARCH FILTERS**



## WHAT TO KEEP IN MIND WHEN BOOKING:

CANCELLATION  
POLICY

HYGIENE  
STANDARDS

TRAVEL  
INSURANCE

## Travel advisors

They are re-branded travel agents to help you before and during your holiday.

Trying to even call airlines — because the phones are just so busy — could even take 16 hours.



## What a Travel Advisor can do for you:

1. Prepare you for the travel experience
2. Understand where you're going
3. Screen every travel company
4. Help you navigate the rules of travel
5. Be available to you 24/7
6. Go the extra mile to get you home
7. Solve your problems
8. Help you secure a refund if necessary